

Terms and conditions

I. Introduction

1. Welcome to Getx (hereinafter also as “**Company**” or “**Website**”) By using and (or) visiting any section on Website, by opening an account and using the Website, you (“**player**”) agree to be bound by the Terms and Conditions (“**Terms**”), Privacy Policy, rules of all the games and betting, Anti-money laundering policy, Know your customer policy and Responsible gaming policy that are posted on the Website, and are deemed to have accepted and understood all the Terms.
2. It is imperative that you thoroughly review these Terms to understand your rights and obligations. Non-acceptance of any part of the Terms must result in refraining from using the Website.
3. The Terms are published in multiple languages to make it easier for players to understand. The English version of these Terms is the final version that will apply in all circumstances. In any case of discrepancy regarding a translation of any kind, the English version of these Terms is final and the legal version to apply.
4. Getx reserves the right to update or modify these Terms at any time. Such changes will be communicated through appropriate channels, such as email or Website notifications. It is your responsibility to stay informed about any changes. Continued use of the Website after modifications signifies your agreement to the new version of the Terms.

II. Player's account

1. Each player has to open an account in order to use the Getx Website. Getx reserves the right to refuse to accept a registration application from any applicant at its sole discretion and without any obligation to communicate a specific reason.
2. Each player can create only one personal player account. If you attempt to create or successfully register more than one account, whether in your own name or under any other identity, or if you use someone else's account, Getx reserves the right to immediately close all associated accounts. In such cases, Getx may retain any funds in those accounts and prohibit you from future use of the Website services.
3. Before opening an account, each player will be asked to provide personal information, including a name and date of birth and appropriate contact details, such as an address, telephone number and e-mail address. Getx may ask you to provide the valid proof of identification and residence which include but not limited: passport, national identity card, or driving license and (or) a recent utility bill (e.g. gas, telephone, insurance) or bank statement less than three months old. You may

be asked to provide Getx with additional personal information and (or) documentation.

4. Players must not disclose their usernames and passwords to anyone else. You are responsible for all actions on and related to your account even if such actions are carried out by a third party and you accept that the Getx shall not be required to affect any refunds should such a situation arise.

5. Players cannot transfer, sell, or pledge their accounts to another person. This prohibition includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, rights and/or claims in connection with these assets, legal, commercial or otherwise.

6. Account information must be kept accurate and updated. Failure to do so may result in suspension or further action. Players must inform Getx as soon as they become aware of any errors with respect to their account.

7. If no login on your account on the Website is performed (the account is inactive) for a period longer than 12 months, the Getx reserves the right to charge a monthly maintenance fee starting on the 13th month from last recorded login. A reminder email will be sent via email every month starting on the 13th month.

III. Player's warranties

1. By opening and using your account, you acknowledge and warrant that:

- you are legally able to enter into contracts, at least 18 years old or older, as dictated by your jurisdiction;
- you agree that the Getx has the right to require additional verification of your identity or your actions at the Getx Website;
- you have only one active account with Getx;
- you have not already had an account closed by Getx for any reason;
- you are obliged not to disclose the login details of your account to third parties and not to allow the third parties to gamble or to bet at the Getx through your gaming account;
- you are a resident in a jurisdiction which allows gambling and/or betting;
- you do not use a VPN, proxy, TOR or similar services or devices that mask or manipulate the identification of your real location;

- you understand Getx has a right to detect and prevent the use of its services in prohibited jurisdictions and agree to comply with such measures;
- in the event that Getx identifies your account as operating from a restricted jurisdiction, you acknowledge that Getx reserves the right to suspend your access, withhold winnings, or close your account in accordance with applicable laws and agreements;
- you will only use payment methods registered in your name for deposits;
- you do not use the funds for third parties to replenish your account;
- you will not attempt withdrawals to payment methods not owned by you;
- you accept full responsibility for declaring and paying taxes on winnings as per your jurisdiction's laws;
- you understand the tax implications on winnings and accept responsibility for them;
- you are responsible for all actions taken at the Getx through your account;
- you assume the obligation not to carry out illegal financial transactions, the legalization of proceeds from crime, and any other operation in violation of applicable law, through the Getx;
- you understand and accept the risk that, by using the Getx, you may, as well as winning money, lose money;
- you are not identified as a compulsive or problem gambler;
- you are not under any self-exclusion mandates from gambling and/or betting sites or premises;
- you confirm that you are not a Getx employee or a relative of a Getx employee.

IV. Closing and terminating player's account

1. You have the right to close your account (including deleting your username and password) at any time by contacting Getx.

2. Getx has a right to terminate your account in the following cases (but not limited to):

- you have multiple accounts;

- you have been sharing your account with another person;
- you are attempting to hack into a system or conspiring;
- you have intervened or otherwise manipulated the software;
- you submitted invalid, incorrect, or false personal information;
- you have been cheating;
- you are not eligible to use Getx Website;
- in the event of a breach of any other provision of these Terms.

3. After closing or terminating a player's account, all legal obligations between a player and Getx are considered terminated. Getx has the right not to pay any account balances, winnings, bonuses in this case.

V. Deposits to/withdrawals from player's account, refunds

1. You must have adequate funds in your account to participate in any game or to bet. Getx does not extend credit for any game or betting participation.

2. It is imperative that all funds deposited are free from illegality and do not originate from any illegal activity or source.

3. You agree to deposit funds to your account only from the account/system and/or payment cards registered on your name. Getx does not accept funds from third parties (friends, relatives, partners, spouses). If, during an inspection, Getx finds a violation of this condition, all your winnings will be confiscated.

4. Fees and charges may apply to customer deposits and withdrawals, which can be found on the Website. You are responsible for your own bank charges that you may incur due to depositing funds with us.

5. Getx reserves the right to change the accepted methods of payment at its sole discretion. Getx further reserves the right to accept certain methods of payment only subject to the fulfilment of certain conditions. Getx does not warrant that all methods of payment are available at all times.

6. Funds in your account cannot be transferred to another player's account. Getx is not responsible for the lost funds deposited from third-party accounts.

7. By depositing money, you agree not to make any chargebacks, reversals or otherwise cancel any deposits into your account, and agree to refund and compensate Getx for unpaid deposits. You agree to fully pay any and all payments

and charges due to Getx or to payment providers in connection with your use of the Website.

8. Deposits are generally processed immediately using payment service providers. Getx is not responsible for delays caused by the payment system or third parties.

9. Getx reserves the right to set and modify minimum/maximum deposit and (or) withdrawals amounts at its discretion. Changes will be communicated via the Website.

10. You have the right to withdraw funds from your account at any time provided that you do not have any pending bonuses or other restrictions on account.

11. Withdrawals may be restricted, delayed or cancelled if Getx detects suspicious, unauthorized, or illegal activity associated with your account.

12. All withdrawals should ideally be processed through the same payment method used for deposit, unless otherwise decided or unable to do so. Getx reserves the right to split your withdrawal across various payment methods used for deposits, adhering to anti-money laundering policies and regulations.

13. The maximum withdrawal amount is 15 000 USD (or equivalent in other currency) per calendar month. If a larger amount is expected to be withdrawn, it will be divided into equal parts of 15 000 USD (or less) and will be withdrawn over several calendar months, the number of which depends on the total amount to be withdrawn.

14. You must declare and pay all taxes, duties or fees applicable to your deposits, winnings, withdrawals, bonuses, earnings and, in general, any amount taken into account by you at any time in your account, and you guarantee and acknowledge that the Getx will not be responsible for such taxes, duties or charges.

15. Getx reserves the right to use additional procedures and means to verify your identity when effecting deposits into your account and (or) withdrawals. This could include (but is not limited to) a selfie with a document or form of identification.

16. Getx reserves the right to use third party electronic payment processors and or merchant banks to process payments made by you and you agree to be bound by their terms and conditions providing they are made aware to you and those terms do not conflict with these Terms.

17. You acknowledge that the funds in your account are consumed instantly when playing and that Getx does not provide refunds or retrospective cancellations of transactions.

VI. Rules of games and bets

1. You confirm that you know and fully understand the rules of the games and bets offered by the Getx Website. It is at your discretion to know the payout percentage of each game and/or bets.
2. We will not be responsible, or liable to you, under any circumstances if you play a game and/or put a bet and have not fully understood the rules of games and bets and/or how the game or betting are operated.
3. You confirm that you are fully aware that there is a risk of losing money when interacting with the Website. By using the Website, you acknowledge and agree that you are wholly responsible for any losses you may suffer.
4. You realize that the result of games on the Website is determined by Getx random number generator, which generates events randomly. You accept the results of all games. In case there are differences between the game results on your computer and on the Getx Website server, the results on Getx's server shall be final and undeniable.

VII. Errors

1. There may be circumstances in which monies are paid to you in error. Getx will use all reasonable endeavours to detect any such errors and inform you of them as soon as possible. In the event that you have been erroneously credited with any monies, you agree to hold those monies in trust for us and you will immediately repay the same to Getx upon request.
2. Whilst every effort is made to avoid mistakes when processing withdrawal requests, Getx will not be responsible or liable to you for your errors or omissions when requesting to withdraw your funds. In the event that any deposit or withdrawal request is processed incorrectly, it is your responsibility to inform Getx and Getx will use all reasonable efforts to resolve the issue.
3. Getx is not liable for any hardware or software defects, unstable or lost Internet connection, or any other technical errors that may limit access to the Website or prevent any player from an uninterrupted use of the Website. In the event of an error or malfunction of the Website's system or processes, all games and betting's results are rendered void.

VIII. Unacceptable use of the Website and fraudulent actions

1. Player is prohibited from performing the following actions on the Getx Website:

- promote or share information that you know is false, misleading, or unlawful;

- conduct unlawful or illegal actions, including, but not limited an attempt or intention to directly or indirectly conspire with another player during games on the Website, the use of malware, errors in the software, to fraud, the use of stolen, duplicated or otherwise illegally obtained credit or debit card data, participation in criminal activities, including the legalization of proceeds of crime;
- transmit or make available any content that is unlawful, harmful, threatening, abusive, tortuous, defamatory, vulgar, obscene, lewd, violent, hateful, or racially or ethnically or otherwise objectionable;
- copy the Website or any of its parts in any form without prior written consent from the Getx;
- any other act or thing done that we reasonably consider to be contrary to Getx business principles or interests.

2. If you unacceptably use Getx Website, Getx may immediately suspend, terminate or block your account without notice to you.

3. Getx established anti-fraud policy. The following actions are considered as fraudulent (but not limited):

- any actions that are considered as fraudulent according to relevant legislation against Getx, other online casinos or payment providers;
- providing false information including forged documents;
- chargeback transactions or denial of some payments made;
- creating and (or) using two or more accounts;
- development of strategies aimed at gaining of unfair winnings;
- participating in any type of collusion with other players;
- any other actions which may damage Getx in any way.

4. If a player is suspected of/committed fraudulent actions, Getx may terminate your account and suspend all payouts of winnings to you. This decision is at sole discretion of Getx and you will not be notified or informed about the reasons for such actions. Getx may as well inform applicable regulatory bodies of the fraudulent actions performed by players.

IX. Liability

1. Getx provides the Website to you on an “as is” and “as available” basis for your personal use only, and Getx explicitly disclaims all representations and warranties, of any kind, relating to the Website, whether express or implied, including but not limited to any implied warranties of merchantability, title, fitness for a particular purpose, non-infringement, or that the Website will be without error or invulnerable to hacking and/or free from harmful or malicious code.

2. You acknowledge that the Website may be periodically unavailable to you due to any number of reasons and, accordingly, Getx explicitly disclaims any express or implied warranty regarding the use or availability of the Website, its performance or security.

3. Getx is provided exclusively for entertainment purposes. You acknowledge the inherent risks involved in online gaming and/or betting.

4. In no event shall Getx be responsible or liable for any failure or delay in the performance of its obligations hereunder arising out of or caused by, directly or indirectly, forces beyond its control, including, without limitation, strikes, work stoppages, accidents, acts of war or terrorism, civil or military disturbances, nuclear or natural catastrophes or acts of God, and interruptions, loss or malfunctions of utilities, communications or computer (software and hardware) services or any other delay or failure caused by a third party, and Getx will not be liable for any resulting loss or damage that you may suffer.

5. Getx (including its group companies, payment processor, affiliates, officers, directors, agents, and employees) will not be liable to you, whether such liability arises in contract, tort (including negligence) or otherwise, in respect of any:

- loss of profits;
- loss of revenue;
- loss of business opportunity;
- loss of data;
- loss of or damage to goodwill or reputation;
- business interruption; or
- any indirect, special or consequential loss or damage, even where such loss or damage has been notified to Getx as being possible, arising out of the Terms or any use whatsoever by you of the Website.

6. If Getx provides hyperlinks to other websites, it is done for information purposes only. You use any such links at your own risk, and Getx is not liable for any content or use of such websites, or for the information contained on them.

X. Intellectual property

1. Getx is the owner, or authorised user or licensee as the case may be, of all intellectual property rights related to Website and all Website's content including, without limitation, any copyright, patent, designs (registered or unregistered), trademarks, service marks, source codes, specifications, templates, graphics, logos or any right subsisting anywhere in the world in respect of websites, content, databases, formats, interfaces, programming, the offering of services to other players, software or any application for any of the foregoing and any modification, improvements, developments and enhancements thereof.

2. Except where Getx specifically stated to the contrary, Getx does not grant any express or implied right to you in respect of any of our aforementioned intellectual property rights.

3. Any content which is presented, or otherwise made available, to you via the Website is for your own personal use only and any additional usage, distribution or reproduction of said content without Getx express prior written consent is strictly prohibited.

4. Under no circumstances shall the use of Getx Website grant to you any interest in any intellectual property rights (copyright, know-how, trademarks, and others) owned by Getx or by any third party whatsoever, other than a personal, non-exclusive, non-sub-licensable licence to use such intellectual property rights in connection with your personal, non-commercial use of the services in accordance with Terms.

XI. Violation of Terms

1. You will fully indemnify, defend, and hold Getx and its group companies, payment processor, affiliates, officers, directors, agents, and employees harmless from and against any and all losses, costs, expenses, claims, demands, liabilities and damages (including legal fees), however caused, that may arise, whether or not reasonably foreseeable, as a result of or in connection with:

- the access to and use of the Getx Website by you or by anyone else using your username and password or your account; and/or
- any breach by you of any of the terms and provisions of the Terms.

2. If you violate any of these provisions of the Terms, representations, warranties, or undertakings, Getx may suspend, terminate or block your account without notice to you and void any relevant winnings, in accordance with applicable laws. Getx reserves the right to take such actions at its sole discretion and to the extent applicable by law.

XII. Complaints and notices

1. In the event that you have a complaint regarding Getx Website, please contact customer support team as soon as is reasonably practicable and provide them with full details of your complaint, which will be escalated, as necessary.

2. You acknowledge and agree that our records will be the final authority in determining the terms and circumstances of your participation in the relevant online gaming or betting activity and the results of that participation. Where Getx wishes to contact you regarding a complaint, Getx will do so using any of the contact details provided in your player account.

3. Getx is committed to addressing and resolving all concerns promptly and effectively. If the resolution provided does not meet your satisfaction, you are entitled to seek further legal remedies as governed by the jurisdiction outlined below.

4. No claim or dispute with regard to a game or a bet on the Getx Website will be considered more than 10 (ten) weeks after the date on which the relevant transaction, game or bet took place.

XIII. Governing law and arbitration

1. These Terms are subject to and construed in accordance with the laws of the country of incorporation of Getx.

2. You agree with the exclusive (sole) right of the courts of the country of incorporation of Getx to settle any disputes (including claims for compensation and counterclaims) that may arise in connection with the creation, lawfulness, result, interpretation or action of legal relations established by the Terms or in any way arising from them.

XIV. Final provisions

1. These Terms represent the entire understanding between you and Getx regarding the subject matter herein and supersedes all prior agreements and understandings, whether written or oral, relating to such subject matter.

2. No failure or delay by Getx in exercising any right, power, or privilege under these Terms will operate as a waiver, nor will any single or partial exercise preclude any other or further exercise of any right, power, or privilege.
3. Getx may transfer or assign our rights and obligations pursuant to these Terms to a third party.
4. Your rights and/or obligations pursuant to these Terms are personal and may not be transferred or assigned to a third party without Getx express prior written consent.
5. Should a court of competent jurisdiction find any provision of these Terms to be incompatible with applicable law, it will not affect the applicability or efficacy of the remainder of them, which will remain in full force and effect.
6. This version of Terms and conditions was last updated on March 12, 2025.